



## Safety Information

- The hotel emergency number is “55”.
- If there is a medical emergency, please feel free to contact “911” from your cell phone and contact security ASAP. The sooner we have EMS in route the better.
- The hotel has 4 AED’s placed throughout the hotel.
  - Security Office
  - 4th Floor Grand Ballroom near Coat Check
  - 8<sup>th</sup> Floor near Vending Area
  - 18<sup>th</sup> Floor Gateway Terrace entrance
- In the event you hear the fire alarm, please listen to the public address system for directions and proceed to the nearest emergency exit. The fire alarm will sound on the floor above and below the alarm.
- Please proceed to the lobby and await further direction from hotel staff or the Fire Department.
  - Emergency Evacuation Routes and Stairwells are marked on the back of all guest room doors.
  - Emergency Exit Signs on ballroom floors are stairwells and all lead to the Street level.
- In the event of a Shelter In Place (Active Shooter):
  - If you are in your guest room, shelter in place.
  - If you are in a meeting room, shelter in place if room can be secured.
  - If you are unable to shelter in place: Run, Hide, Fight!
- In the event of Severe Weather:
  - Stay in the bathroom in your room.
  - If inside the ballrooms, stay in the ballrooms.
  - If in the foyer, go inside of ballrooms or banquet hallway.
  - Stay away from all windows.
- All emergency incidents will first be responded to by the hotel security staff. Once St. Louis Police or Fire representatives arrive on property, they will take control of the scene.